

Your Feedback Matters – Help Us Improve Our Services

At **Dynamic Allied Health Services**, we are dedicated to delivering high-quality care and continuously enhancing our services. We welcome all feedback—whether it's a compliment, complaint, suggestion, or idea—so we can recognize our strengths and identify areas for improvement.

How to Share Your Feedback

You can provide feedback in the following ways:

- **Speak directly** with our staff.
- **Complete our feedback form** and return it to our team or email it to info@dynamicahs.com.
- **Call Santosh Thakur Dass (Director)** at **0423 303 296**.

Frequently Asked Questions

How is my feedback handled?

We review all feedback and aim to respond within **30 days**. Your input helps us enhance our services for the community.

Do I need to provide my name?

No, but if you'd like a response, please include your **name and contact details**.

What if I'm unsatisfied with the response?

If you're not satisfied with the resolution, you may also contact:

- **NDIS Quality and Safeguards Commission:** 1800 035 544
- **Health Complaints Commissioner (VIC):** 1300 582 113
- **Commissioner for Privacy and Data Protection (VIC):** 1300 666 444
- **Disability Services Commissioner (VIC):** 1800 677 342

We appreciate your time and input in helping us provide the best possible care.

Feedback Form

Completing your personal information is optional, however it does allow us to provide you with information relating to your compliment, concern or complaint.

Name: _____

Address: _____

Phone: _____

Email: _____

Please describe your compliment, complaint or suggestion:

[illegible]

<p><i>Staff Use Only</i></p> <p>Date Received: _____</p> <p>Recorded By: _____</p>
