

## EASY READ COMPLAINTS HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?





This document is to help you or give us Feedback.



It is okay to complain if you are not happy. Tell us when you are upset about:

- Your supports
- Workers
- · Us (Dynamic Allied Health service)



You can talk to us .Therapy Services on ph:(+61) 423303296.





You can ask some**yoe** trust to help you complain.



You can ask an Advocate to help you.

An Advocate is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.

Talk to your OT who will help you find someone.





We will try to fix your problem.

We will talk to you about your problem.



Shh!!

We will keep anything you say private



Not Happy?

You can tell:

**NDIS Commission** 

1800 03 55 44 (This is a free

call from landlines) Or online

<u>here</u>